

Mr Peter Rander MP
Health Quality & Complaints Commission
Select Committee
Parliament House
George St BRISBANE Q4000

29-01-07

Brooker

Dear Sir,

I sent a complaint to the HQCC in Sept 2006 and received a reply dated 29th Sept 06, advising me that the commission had decided to assess my complaint which was about my late husband's care in a large private hospital in Brisbane.

I was requested to sign the enclosed Authority form for Release of Information, and send it with any further clinical documentation I had to support my complaint, and an officer would contact me once my complaint was allocated.

I received a letter dated 14 Nov 2006, advising me, who the officer assessing my complaint was, and I was requested to contact her within 3 days of receipt of the letter - which I did. I then received another letter from the officer stating that a request had been made by letter to the hospital to provide a response, and a request for a copy of my husband's treatment notes, as part of the response.

In this letter I was also advised that a possible meeting was suggested - facilitated by the Commission - It might be a way of addressing some of the issues as well as recommending improvements to systems that would help prevent similar situations occurring in the future.

I was advised that once a reply was received from the hospital, I would be contacted.

I heard nothing more until 11th January 2007 with the enclosed response provided by the hospital, and the hospital was willing to meet with me, and this meeting could take place at the Commission office in Edward St.

I was advised that an independent medical opinion was in the process of being obtained.

the most令人印象深刻的，是他的谦逊，他从不夸耀自己的成就，而是谦虚地承认自己还有很多需要学习的地方。他的话语充满了智慧和深邃的洞察力，让人受益匪浅。他的演讲不仅内容丰富，而且语言优美，富有感染力。他的声音低沉而有力，能够吸引听众的注意力。他的表情生动，能够通过肢体语言更好地传达他的思想。他的演讲风格自然流畅，能够让人感到轻松愉快。他的演讲不仅是一次知识的传递，更是一次心灵的交流。他的演讲让听众感受到了他的真诚和热情，也让他赢得了广泛的赞誉和尊重。

to of course to make the maximum profit
the poor quality of raw material available,
most of which is imported, has been found unsatisfactory.
If quality is maintained, the price will be
highly competitive, but if quality is
poor, it will be difficult to compete
in foreign markets.

It is also important to have a
good command over the market situation
and to keep up with the latest
trends in the industry.

The company has been able to
achieve a good market position
by maintaining a high level of
customer satisfaction and by
offering competitive prices.

In conclusion, the company's
success is based on its ability to
provide high quality products
at reasonable prices and to
keep up with the latest
market trends.