



BARBARA STONE MP STATE MEMBER FOR SPRINGWOOD

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Health Quality and Complaints Commission Select Committee
Parliament House
George Street
Brisbane QLD 4000

Dear Members of the Health Quality and Complaints Commission Select Committee,

As the State Member for Springwood I have had constituents' present cases to me, which I have then referred to the Health Quality and Complaints Commission.

To date, no constituent has returned or contacted my office with any feedback on the service they received from the Health Quality and Complaints Commission.

I have also had to contact the Health Quality and Complaints Commission directly to discuss constituent enquiries. I have always found them to be professional, courteous and extremely helpful. They have always followed up any enquiry I have raised with them.

Presently, my experience with the Health Quality and Complaints Commission has demonstrated that they do have procedures in place to act in a timely and responsive manner to my enquiries.

I thank you for allowing me to participate in your review.

Yours sincerely,

Barbara Stone MP
State Member for Springwood

*Proudly representing Springwood, Rochedale South,
Daisy Hill, Shailer Park, Loganholme, Cornubia and Priestdale*