

Queensland Health, reported occupational violence incidents (by primary incident classification breakdown) 2019-20

Hospital and Health Services and Department of Health	Physical aggression (actual)	Physical aggression (threatened)	Verbal aggression	Other	2019-20 Total
Cairns and Hinterland	467	116	196	3	782
Central Queensland	253	95	144		492
Central West	2	3	20		25
Children's Health Queensland	170	18	75	1	264
Darling Downs	437	126	288		851
Gold Coast	452	132	238	3	825
Mackay	239	67	152		458
Metro North	868	213	571	5	1657
Metro South	1737	565	939	2	3243
North West	20	30	64		114
South West	36	16	46		98
Sunshine Coast	375	84	133		592
Torres and Cape	30	22	27		79
Townsville	590	251	691		1532
West Moreton	422	170	357		949
Wide Bay	219	71	147		437
Department of Health	15	1	5	0	21
Queensland Health (excl Queensland Ambulance Service)	6332	1980	4093	14	12,419

Source: SPR; Work Health & Safety (WHS) Dashboard

Table 2: Queensland Health, reported occupational violence incidents (by primary incident classification breakdown) 2018-19

Hospital and Health Services and Department of Health	Physical aggression (actual)	Physical aggression (threatened)	Verbal aggression	Other	2018-19 Total
Cairns and Hinterland	321	86	191	0	598
Central Queensland	146	36	112		294
Central West	3	1	28		32
Children's Health Queensland	165	16	61	1	243
Darling Downs	356	113	236		705
Gold Coast	406	137	170	3	716
Mackay	215	58	160		433
Metro North	710	221	454	6	1391
Metro South	1159	384	838	1	2382
North West	44	18	70	0	132
South West	47	9	29		85
Sunshine Coast	260	58	119	2	439
Torres and Cape	44	27	39		110
Townsville	496	151	260		907
West Moreton	355	114	239		708
Wide Bay	124	28	101	1	254
Department of Health	11	4	16	0	31
Queensland Health (excl Queensland Ambulance Service)	4862	1461	3123	14	9460

Source: SPR; Work Health & Safety (WHS) Dashboard

Table 3: Queensland Health, reported occupational violence incidents (by primary incident classification breakdown) 2017-18

Hospital and Health Services and Department of Health	Physical aggression (actual)	Physical aggression (threatened)	Verbal aggression	Other	2017-18 Total
Cairns and Hinterland	368	42	224	6	640
Central Queensland	191	10	138		339
Central West	6	1	25		32
Children's Health Queensland	87	11	33		131
Darling Downs	420	97	232		749
Gold Coast	391	117	169	1	678
Mackay	190	54	134	1	379
Metro North	688	61	301	1	1051
Metro South	790	145	363		1298
North West	25	16	54		95
South West	58	10	53		121
Sunshine Coast	310	30	189		529
Torres and Cape	52	19	53		124
Townsville	563	182	233		978
West Moreton	244	51	123		418
Wide Bay	211	41	124		376
Department of Health	10	5	20	0	35
Queensland Health (excl Queensland Ambulance Service)	4 604	892	2 468	9	7 973

Source: SPR; Work Health & Safety (WHS) Dashboard

Table 4: Queensland Ambulance Service (QAS), reported occupational violence incidents.

Queensland Ambulance Service	Deliberate Physical Attack	Verbal Threat	Accidental Contact	Total
2017 - 18	185	95	21	301
2018 - 19	236	120	28	384
2019 - 20	269	88	21	378

Source: QAS Safety Health Environment (SHE) system – as at 1 July 2020