



HEALTH AND ENVIRONMENT COMMITTEE

Oversight of the Health Ombudsman and the health service complaints management system

Monday 22 February 2021

Public briefing program

Committee Room 3, Parliamentary Annexe, Brisbane

Times	Witnesses
10:00am – 11:00am	Office of the Health Ombudsman <ul style="list-style-type: none">• Mr Andrew Brown, Health Ombudsman• Ms Jess Wellard, Executive Director Assessment and Resolution Australian Health Practitioner Regulation Agency <ul style="list-style-type: none">• Mr Martin Fletcher, Chief Executive Officer (via teleconference)• Mr Matthew Hardy, National Director of Notifications (via teleconference)• Ms Heather Edwards, State Manager Queensland
11:00am	Close

This hearing will be open to the public* and **broadcast live** on [Parliament TV](#), with footage to remain available for review for 12 months after the live broadcast. A transcript of the proceedings will also be published in due course. **Limits may be placed on the number of persons permitted in the hearing room, in order to ensure social distancing can be maintained. Visitors are also advised that they may be filmed by broadcast media and/or be included in photos taken by Parliamentary Service staff for purposes including posting on the Parliament's website or social media sites. The Queensland Parliamentary Service is committed to protecting the images collected for this purpose in accordance with the Information Privacy Act 2009.*