



21 December 2021

PRIVATE AND CONFIDENTIAL

Mr Aaron Harper MP
Chair
Health and Environment Committee
Parliament House
George Street
Brisbane Qld 4000

Email sent to: hec@parliament.qld.gov.au

Dear Mr Harper

Inquiry into the provision of primary, allied and private health care, aged care and NDIS care services and its impact on the Queensland public health system

Thank you for the opportunity to provide a submission to the Queensland Public Health System Inquiry addressing any aspect of the provision of primary, allied and private health care, aged care and NDIS care services and its impact on the Queensland public health system.

As you are aware, the Office of the Health Ombudsman (OHO) is Queensland's health service complaints agency and a key component of the health regulation system in the State. The OHO receives complaints about all aspects of provision of health care noted in the inquiry.

While, I have no specific submission to make at this time, if the Committee has any questions about any specific complaint data or themes that might assist its inquiry, then the OHO would be happy to provide that information.

I trust this information is of assistance to the committee the OHO will be pleased to assist should the Committee require further information.

Yours sincerely

Andrew Brown
Health Ombudsman