



Hi Deborah,

Further to my last email, we thought the following information may also be of use to the Committee.

Together understands that Court Coordinators are based in the following Child Safety Service Centres (CSSCs):

- Alderley
- Chermside
- Forest Lake
- Fortitude Valley
- Inala
- Stones Corner
- Bayside
- Beaudesert
- Beenleigh
- Browns Plains
- Labrador
- Logan Central
- Loganlea
- Mermaid Beach
- Nerang
- Ipswich South
- Roma
- Springfield
- Toowoomba North
- Strathpine
- Redcliffe
- Caboolture
- Caloundra
- Maroochydore
- Gympie
- Kingaroy
- Rockhampton
- Innisfail
- Aitkenvale
- Mackay
- Mt Isa – Gulf
- Thuringowa
- Townsville
- Atherton
- Cairns North

Cape York North & Torres Strait Islands
Cape York South
Edmonton

This accounts for the significant majority of CSSCs across the state. We understand there are also 3 CBD-based Court Coordinator positions.

We also note that Mr Harper raised a question regarding the ratio of Child Safety Officers to cases within the department. We have not been provided with an average caseload-to-CSO ratio from the department in some time, so it is difficult for us to provide an answer to this. For some context, each team within a CSSC has different benchmarks due to the nature of the cases they deal with (for instance, an Investigation and Assessment team may average 10 matters per month, whereas an Ongoing Intervention team may have more than 25 cases at any one time). There should also be further consideration given to the complexity and intensity of each case to inform a realistic figure for CSOs to carry. The consistent feedback from our members is that caseloads are at an unsustainable level and more recent reforms have since increased the workload associated with a case.

Please do not hesitate to contact me if you require further information.

Kind regards,

Dee Spink | A/Lead Organiser | Public Sector Team



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From: Dee Spink

[Redacted]

Hi Deborah,

Thank you for the opportunity to speak to the Committee this morning.

We understand there are currently 45 Court Coordinator positions.

Please do not hesitate to contact me should you have any further questions.

Kind regards,

Dee Spink | A/Lead Organiser | Public Sector Team

[Redacted]

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[Redacted]

Good afternoon,

Thank you for participating in the Committee's public hearing this morning. Together agreed to take the following question on notice at the hearing:

- Could you please advise how many court coordinator positions there are in Queensland?

Your response to the above question by **COB on Friday 8 April 2016** would be appreciated.

If you have any queries regarding the above, please do not hesitate to contact the committee secretariat on telephone 3556 6626 or email hcdfsdfvpc@parliament.qld.gov.au

Regards,

Deborah Jeffrey
Research Director
Health, Communities, Disability Services and Domestic and Family Violence Prevention Committee

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