

From:
To: [Pharmacy](#)
Subject: Deregulation of pharmacy ownership
Date: Thursday, 12 July 2018 10:07:16 AM

To Mr Hansen,

I am writing to you about the proposed deregulation of community pharmacies in Queensland. The destruction this would do to our industry is something I would not like to be apart of. My staff and myself feel very strongly against being owned by big business and would more than likely find another industry to be involved in. Patient safety is always our number one concern as pharmacists and we make a difference to the health of our patients every day. The unethical behaviour of Chemist Warehouse and others like it give a glimpse into what a deregulated pharmacy industry would look like and it's not pretty. Almost on a daily basis do I get customers complaining about the lack of professional service from these pharmacies and it is exhausting trying to convince our patients we are not all like that.

I also get people complaining why I won't give them 6 months of their antidepressant scripts without authorisation from their Dr when Chemist Warehouse 'do it all the time'. Again this is exhausting to explain to patients and we haven't even entered the pricing debate. This unethical cowboy behaviour has devalued our industry in a race to the bottom of the pile.

Please listen to local pharmacy owners who are entrenched in their communities and their patients lives. We do not want this industry to be owned by anyone other than pharmacists who actually care about their patients.

Thank you for your time,

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Sent from my iPhone