

The Wesley Pharmacy & Associated Pharmacies "Specialised Services for Special Needs"

Lvl 2 Sandford Jackson Building, 30 Chasely St, Auchenflower Q 4066 • PO Box 2129, Milton Q 4064 • tel: (07) 3371 1754 • fax: (07) 3870 5079

10 July 2018

Committee Secretary HCDSDFVPC Parliament House George Street Brisbane Qld 4000

RE: Inquiry into the establishment of a pharmacy council and transfer of pharmacy ownership in Queensland

Dear Mr Hansen,

We have been made aware of the abovementioned inquiry, and we write to submit our views on issues within the terms of reference of this inquiry.

As a Queensland owned and managed Pharmaceutical Business since 1977, we provide personalised, professional care to both our local community and the state of Queensland. We provide a comprehensive suite of Pharmacy services (not just medicine advice) with our team of local Pharmacists. These services are not always profitable but allow us to connect to our community to improve patient care and health outcomes. Examples of such FREE services include:

- Community engagement seminars we offer with a variety of community not-for-profit organisations such as Jubilee Community Care;
- Mother-baby clinics;
- Blood Pressure screening

along with personal and immediate face to face access to our skilled primary care Pharmacists.

These are not programs that are likely to be of interest to large profit driven organisations and will ultimately lead to the demise of our industry similar to the effect of many OECD countries that have followed this path of deregulation.

In our healthcare model, we employ and actively exercise five to ten times more registered and intern pharmacists than the 'big-box' operators, thereby keeping more Queenslanders and graduates gainfully engaged in healthcare.

We are also the first Australian owned TGA licenced manufacturing Pharmacy of Oncology Medicines in Queensland and Australia. We are able to compete against large multinational organisations, effectively keeping jobs and profits in Queensland and for Queenslanders. The outcomes of personalised pharmacist led ownership are better service to customer, better pricing and more personalised, immediate and relevant



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care. This has only been possible through the current Community Pharmacy Ownership Rules. Deregulation of Community Pharmacy Ownership will diminish the ability for small local business to compete with corporate profit driven goals that have very little to do with community or patient well-being.

It is critical that the considerations before you to review the ownership structure of Pharmacy in Queensland are weighed heavily against the potential loss of accessible quality healthcare to all Queenslanders and their community.

Susan Gainford BPharm

Pharmacy Owner