

**From:** [Jamie Dalton](#)  
**To:** [Pharmacy](#)  
**Subject:** Parliamentary enquiry queensland  
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Hi,

I write today as the owner of a regional Pharmacy and ex-pat of the UK.

The current ownership rules (which I fully support) support competition, high professional standards and ensure places like mission beach have access to a local health hub via a traditional community pharmacy.

Having come from the UK where corporate ownership supports concentrates pharmacies in areas that are profitable above need, where pharmacists are managed by non-pharmacist owners with targets upon them to achieve that are for the bottom line and not the patient and where continual cuts to staff reduce service levels beyond what is reasonable and expected, I am extremely concerned at the possibility of a change in location and ownership rules.

Being both a pharmacist and owner I am in a position to run the pharmacy to meet the needs of my patients. I take great pride in being able to run my pharmacy with complete autonomy, with high staffing levels to provide excellent service for the benefit of my patients, and enjoy excellent patient loyalty and return custom.

I am prideful that the loyalty I have from my patients leads to knowing many of my patient well and believe my relationship with my patients is ultimately to the benefit of their health as they know and trust me as their Pharmacist.

I fully support current ownership and location rules and hope that this model continues.

If I were to express my aspirations for the future of pharmacy in Queensland I would like to think that we could (without needing to move the earth):

Increase our scope of practice with more schedule 3 medications to treat urinary tract infections, ear infections and other minor ailments so that when the GP surgeries are all shit on the weekend I can treat patients without having to refer to hospital.

I would like to see flu vaccinations from pharmacy being administered as part of the national immunisation program - with pharmacists reimbursed the same as nurses..so we can increase vaccination rates and herd immunity.

I sincerely hope the enquiry advances our practice and improves health outcomes for our patients.

Thanks for taking the time to read.

Jamie Dalton  
Owner, Pharmacist and ex-pat.  
Mission Beach