

From:
To: [Pharmacy](#)
Subject: Inquiry into the establishment of pharmacy council and transfer of pharmacy ownership in Queensland
Date: Tuesday, 10 July 2018 12:04:43 AM

Dear Sir/Ma'am,

I am writing this email to express my grave concern about the prospect of pharmacy ownership deregulation.

As a pharmacist and a new pharmacy owner, my patients' health and well being is my number one priority. I find that it is really rewarding to be able to provide crucial health services and to be able to address primary health issue that the community has on an everyday basis. I proudly say that all my customers know me by name and often come to me for health advice as they know that I am genuinely here to help them. This environment creates trust which are not easily earned especially when we are living in a society where big corporate thrives over small businesses.

Unfortunately, should big corporate be given the rights to pharmacy ownership it will definitely have a catastrophic effect on me and my patients. It is fairly straightforward that they are in for profit and clearly does not have patients health or best interest at heart. Pharmacist who own smaller pharmacy like me will be forced to close our door and the community will find it really hard to get honest and good health services and advice for free. I really can't imagine how this will impact on the overall health system in our country when patients' health outcomes is not the main priority but instead profit is.

Therefore, I earnestly ask that you carefully consider the outcome should the decision be made to allow big corporate to ruin the excellent health care system that we have so well cultivated and preserved all these while.

Warmest regards,
Gavin Lau
Direct Chemist Outlet Brisbane Airport