

Queensland Productivity Commission Bill 2024

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Queensland Government
Brisbane Queensland 4000
9 December 2024

Dear Government,

Firstly, Alvarez & Marsal Australia ("A&M") would like to acknowledge the positive actions Government has undertaken to progress on the committed 100-day plan, including the introduction of the Queensland Productivity Commission Act 2024. As Queenslanders we are all looking to the best way to support Government with meeting the challenges over the next four years and beyond. As part of this commitment, we have reviewed the proposed Act and whilst we don't have suggested amendments, we strongly believe the Bill has the scope to consider the following key opportunities once established.

1. **To ensure the Productivity Commission considers the use of digital and technologies to deliver up to 30% productivity across the State** – From A&M analysis, we have identified up to 30% in productivity benefits across the State by carefully investing in readily available digital and AI technologies. Our analysis is further supported by the recent Productivity Commission Research Paper "Leveraging digital technology in healthcare" finding *"Up to 30% of the tasks undertaken by the workforce could be automated using digital technology and artificial intelligence (AI); previous time that could be spent caring for patients"*¹;
2. **Future investment and service delivery has the opportunity to close the social and equality gap within Queensland** - Economic benefits are critical to mitigate a growing deficit, however, it will be critical to consider the best investment to improve the social impacts for Queensland's most vulnerable (First Nations, Disability and Homeless). A&M engagement and understanding of the most vulnerable suggests the next decade is critical to supporting these Queenslanders;
3. **Save Queenslanders billions in construction and infrastructure costs, including the redirection of savings to the Regions** – As the Government has identified, there is a significant opportunity to deliver value across the planned and in-flight infrastructure projects. A&M believes the suspension of BPIC is a positive outcome but believes there are additional opportunities to improve the delivery of key infrastructure projects such as: Improved planning processes, expedited decision-making (de-centralising decision-making) and better access to reporting to monitor and manage delivery we consider could deliver additional material productivity improvements. and;

Reference:

1. *Making the most of health technology could save billions.* (n.d.). <https://www.pc.gov.au/research/completed/digital-healthcare>, [Leveraging digital technology in healthcare](#)

4. **Delivering operational outcomes in a sustained financial manner, achieving more with the same to counter the anticipated increase in State delivery pressures** - A&M has undertaken a detailed analysis of several Queensland public sector entities which have identified additional operational productivity opportunities without the impact of staff headcount but enabling the capable public service to deliver more. This detailed analysis shows the potential for productivity savings of up to \$400M in major Queensland entities should the necessary productivity actions be undertaken.

Lastly, A&M would be happy to provide a further breakdown or discussion on the above key points that will be critical to establishing the foundations for the success of Queensland.

Yours faithfully,



Andrew Garner
Managing Director
Authorised delegate of Alvarez & Marsal Australia

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