



36 Wickham Terrace  
BRISBANE QLD 4000

Email: [REDACTED]

Phone: 02 8121 3708

20 March 2013

218

RECEIVED  
20 Mar 2013  
Finance and Admin  
Committee

The Research Director  
Finance and Administration Committee  
Parliament House  
George Street  
BRISBANE QLD 4000

By email: [fac@parliament.qld.gov.au](mailto:fac@parliament.qld.gov.au)

**RE: PARLIAMENTARY INQUIRY INTO THE OPERATION OF QUEENSLAND'S WORKERS  
COMPENSATION SCHEME**

I refer to correspondence from the Chair of the Finance and Administration Committee in respect to the *Inquiry into the Operation of Queensland's Workers Compensation Scheme* (the Inquiry) for additional information. Suncorp welcomes the opportunity to contribute further.

In response to Q-Comp's discussion paper *Reducing Red Tape for Employers*, Suncorp broadly supports the initiative proposed but maintains that such initiative should be aligned with harmonised key scheme design aspects outlined in our previously lodged submission. Eliminating the need to involve a case manager for minor claims could potentially reduce scheme operational costs with minimal impact to employers and injured workers.

When considering policy settings to be implemented, Suncorp believes it is important to ensure that early intervention is not adversely affected by changes to injury reporting. Early intervention is key to ensuring good return to work outcomes. Education of employers' responsibilities will be crucial to ensure that employees report their injuries early and participate in early medical intervention, where appropriate, despite the changes to the reporting and management of minor injuries.

Suncorp repeats and relies on our earlier lodged submission in respect to effective and sustainable scheme design that:

- curbs common law costs;
- harmonises key scheme design aspects; and
- improves competition and innovation.

Suncorp is keen to work collaboratively with the Parliamentary Committee and the Queensland Government to discuss effective policy settings for the Queensland Workers Compensation Scheme. Please feel free to contact me on 02 8121 3708 or alternatively contact Mike Thomas - Manager, Group Government and Stakeholder Relations on [REDACTED]

Yours faithfully

Chris McHugh  
**Executive General Manager  
Statutory Portfolio & Underwriting Management  
Commercial Insurance**