

Tabled 16.10.12
member for Inala
Employment 12.15pm



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Employment support services

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A range of assistance is available for people who lose their job or are looking for employment. Here are some Australian Government, Queensland Government, community and commercial services which may be able to help.

Download the [Employment support services factsheet \(PDF, 71 KB\)](#) for more information about the range of assistance services available.

Federal Government employment services

Job Services Australia

Job Services Australia provides opportunities for one-on-one assistance and tailored employment services. It focuses on increasing employment participation, addressing skills in demand and helping individual jobseekers, particularly disadvantaged jobseekers, find sustainable employment. For further information call 13 62 68 or visit the [Jobs Services Australia](#) website.

Financial assistance and income support

If you lose your job, financial assistance may be available to you through Centrelink. For further information call 13 28 50 or visit www.humanservices.gov.au.

Assistance to claim redundancy entitlements

GEERS (General Employee Entitlements and Redundancy Scheme) is an Australian Government assistance program for employees who lose their employment because their employer becomes bankrupt or insolvent and they are owed entitlements. For further information call 1300 135 040 or visit the [GEERS](#) website.

Redundancy and the law

There is legislation in place which determines eligibility for redundancy and other payments in the event of termination of an employee. For further information call the Fair Work Infoline on 13 13 94, or visit www.fairwork.gov.au.

Advice and information on unfair dismissal or work practices

If you lose your job and you believe you have been unfairly dismissed or underpaid and are seeking advice or assistance, call the Fair Work Infoline on 13 13 94, or visit www.fairwork.gov.au.

Queensland State Government employment services

Support for apprentices, trainees and their employers

Apprentices, trainees and their employers will be able to get support to enable them to continue with their employment and training. For further information call 1800 210 210 or visit the [Apprenticeships Info](#) website.

Training and skilling information service

Skilling Solutions Queensland is the Queensland Government's free training and skilling information service. Their specially trained consultants can work with you to identify opportunities to turn your workplace experience into a formal qualification through recognition or prior learning (RPL). Or, if you are seeking a career change or wish to re-enter the workforce, they can work with you to explore career and up-skilling options. For further information call **1300 654 687** or visit www.skillingsolutions.qld.gov.au.

Employment websites

- [Australian Government Jobsearch](#)
- [Queensland Government Jobsearch](#)
- [Seek](#)
- [Mycareer](#)

Other useful information

Counselling

Lifeline offers a 24-hour confidential telephone counselling service on 13 11 14.

Updating child support details

Separated parents who have income or care arrangement changes should contact the Child Support Agency (CSA) to ensure they are paying the correct amount of child support. Prompt advice is recommended as child support payments may not be able to be backdated. For more information call **131 272** or to find a CSA office location visit www.humanservices.gov.au.

Last updated 01 April 2010

Resources

- [Employment support services factsheet](#) (PDF, 39 KB)

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