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**From:** Cassie Holland [REDACTED]  
**Sent:** Monday, 12 July 2021 9:03 PM  
**To:** Community Support and Services Committee  
**Subject:** Submission to the Housing Legislation Amendment Bill 2021

To the Committee Secretary

My name is Cassie Holland, I'm a 38 year old mother of 3 who has been renting in Queensland for almost 16 years.

I'm writing in response to your proposed Housing Legislation Amendment Bill 2021 into Queensland Parliament.

I would like to voice my support for the proposed changes to the Residential Tenancy and Rooming Accommodation act 2008.

Most of the Queensland population rent their home and with home ownership being out of reach for many people will be stuck in the rental market for most of not all of their lives. The quality and affordable of the homes renters live in can have important impacts on the health,(including mental health) safety, well-being and can also have a financial impact on the renters. Examples : home's that are draft, poorly insulated, no heating or cooling, faulty appliances like ovens, hotwater systems ect can result in higher bills, getting sick as well as family breakdowns. Many renters are unwilling to ask for repairs or maintenance to their property because they want to be on good terms with the lessor and are worried that their lessor will decide not to renew their tenancy agreement or may give them a bad name when they want to move. This is more of a problem for low income and other vulnerable households who have limited housing choices and limited financial resources to move.

Setting minimum standards would take pressure off tenants to raise problems and pursue their rectification. It would also reduce the number of disputes between tenants and lessors. Importantly it will support improvements in the quality of housing, cost of living, health and well-being of Queenslanders.

Yours sincerely Cassie Holland.

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