

Inquiry into the provision and regulation of supported accommodation in Queensland

Submission No: 111

Submitted by: [REDACTED] (submitted by Queenslanders with Disability Network)

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Audio file

Transcript

My name is [REDACTED]. My number is [REDACTED]. I live at [REDACTED], and I am alright with having my name and details made public.

I'd like to talk about the air conditioning in the House. There is no air conditioning or places where we can go to cool off during summer. I myself have issues sweating and so I'm suffering with the heat. The fruit in the house is not healthy. There's not enough fruit and vegetables in the diet here and I would love to have some new menu items on the menu rather than the same thing on repeat every week.

The bathroom renovations have been stopped and only two of the bathrooms have been renovated. The other bathrooms have loose toilet seats and. Cockroaches come in at night, so there's pest control issue. The disabled bathroom that I use is unsafe when there's water on the ground. I have nearly had a fall using the disabled bathroom. The cost of living, I'm paying \$930 a fortnight, which is roughly about 85% of my income, and does not leave me very much at the end of the day to pay for bills or anything else I have outstanding.

I have very limited support; I do not have any support from [REDACTED] as it stands and have been trying to get on NDIS for a while and would like to see improvements on access to NDIS for people like myself. The last thing that I need addressed is I have made a complaint in the past to management of [REDACTED] and I feel I wasn't listened to and that they need to start listening to the residents. The owner of the house has not been listening to any of the residents' complaints when he's been around, and we would like him to start listening more to what we have to say because we live here, and we'd like him to respect us as residents.