

## **Inquiry into the provision and regulation of supported accommodation in Queensland**

**Submission No:** 42

**Submitted by:** [REDACTED] (submitted by Queenslanders with Disability Network)

**Publication:** Make the submission public but withholding name and contact details

**Attachments:**

**Submitter Comments:**

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## Audio file

### Transcript

My name is [REDACTED]. My address is [REDACTED]. I would like my name and address to remain confidential and my submission can be non-confidential and public. I've just got some brief notes here and I'm just going to expand on them.

Point one - it's best to talk to people who have left here if you want to find out things that people don't like about the place because for the residents that are here, some will be fine with the place and there's others who put up and there's others who probably find themselves stuck here. Some of the people who have left here have had to leave because they have strayed too far from the rules, but others found that the accommodation they find elsewhere is much, much more to their liking.

The second point I can make is people need to do something to contribute, for example, there's a woman here who writes up the menu board, she doesn't receive a reward for it, but she does it every day and it says something she's capable of, but you could pay some staff person to do that, but, there's a there's a resident here who's capable of doing something like that. So just continuing from the second point, you could pay staff to do some tasks like writing up the menu board or you could get a resident to do it and it's good that our residents could contribute to it.

A third point I can make is other people can be a problem around here. For example, making a mess on the tables and not cleaning up, making a mess in the toilets (not making a mess in the first place) but not getting a staff member or themselves clean it up afterwards - staff need to say more. Continuing point three, another example is people aren't scraping and rinsing their plate like they're supposed to, so that's people who don't contribute and people are not doing everything and people (smokers) not smoking in the right place.

Point number 4 is things not getting fixed for ages or not getting reported for ages. One example is bins not getting emptied sometimes.

My fifth point would be (applicable to me), more attention for vegetarians.