

Inquiry into the provision and regulation of supported accommodation in Queensland

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Audio file

Transcript

Hello, my name is [REDACTED]. Date of birth, [REDACTED]. I live in accommodation through NCIS now in a nice safe environment at the moment my mobile number is [REDACTED]. I've lived in Level 3 accommodation. [REDACTED] in Brisbane in the past. Couple of years. There's a few issues I'd like to raise. The first one would be institutionalised abuse of people living in level threes, anywhere from onsite doctors prescribing medication to people that don't require it, not getting adequate services to proper mental healthcare or. Medical care in general, ECT. Nurses standing over patients in in excess of 20304050 plus times of people receiving ECT treatment which is driving them to the point of death. Sexual assaults I've reported a couple of these to the Queens QPS that have happened inside [REDACTED] and other facilities I've lived in. People living together in environments that have. Mental health patients, disabled patients, elderly young drug addicts, sex offenders and little old ladies living under the same roof. Like a nutritious food, breakfast, lunch, dinner. Like in nutrition? Lack of fluid. Lack of medical intervention. People walking around with staph infections. Personal hygiene. Not showering. Rubbing [REDACTED] on walls, toilet seats, [REDACTED] in showers, bugs flying around in rooms. In toilets, while you're trying to use the bathroom trains and DIS staff bashing down doors to get to mental health patients, so they're having a shower. Complete breach of privacy, potential sexual abuse. Lack of better. Proper equipment and moving into Level 3. Accommodations being bed a new bed mattress to sleep in or mattress protector. Clean sheets, clean pillows, clean pillow cases. Clean blankets don't exist. Bed bugs spreading through facilities, unsecured premises, robberies happening, people can just walk in off the street. Security cameras not working. Locks on toilets, not working. Bathrooms, locks not working. Shared facilities. Shared laundry 15 people get bed bugs. It goes to 60 people. Non-compliant electricity points risk or electrocution, same as light switch. Lack of ventilation if ventilation with windows and doors security people can just put their hands through and pop a lock and break in which has happened to me and I've been abused, sexually assaulted and also bashed. Better access to appropriate and US assistance to lodge a complaint without the interference of third parties. For example, [REDACTED], accessing your NGO Support coordination funds to give you assistance with no rehabilitation prospects, background cheques on all NIS staff to stop stamp out. [REDACTED] [REDACTED]. [REDACTED]. NDS Level 3 accommodation should be separated from people returning from prison in places as rehabilitation centres. NDS Level 3 isn't suitable for people that are elderly old ladies living with sex offenders, share sharing, sharing the same showers, same toilets. Lack of supervision leads to sexual assaults, drug abuse, continued reoffend. And outright robbery of NDS level for accommodation take everyone's pensions. And not leaving anyone with any money to live off for general basic needs like a toothbrush and a some toilet paper. Have a nice day. My name was [REDACTED]