



Make a submission to the inquiry into supported accommodation in Queensland

How are supported housing places run?
How are they funded?
How much does it cost to live there?

Supported accommodation in Queensland

The Community Support and Services Committee is looking into supported and shared housing services.

Residents

The committee is looking into people's health and welfare, the quality of the services they receive, and what kinds of safeguards are in place to ensure their safety. The committee is also looking at how NDIS funded services fit with residential services.

Supported and shared housing

The committee is looking at how supported housing places are run, how they are funded, and how much it costs to live there.

The committee is considering whether the laws and standards that apply are good enough to make sure people are treated fairly, and services are to standard.

Have your say

Anyone can make a submission to the committee. You have until 2 February 2024.

The committee wants to hear from current and former residents, as well as carers and families, residential providers, and advocates for people in supported accommodation.

Here are a few tips to help you.

- You can include your views, facts, or personal experiences. Simply click on this [link](#).
- If you are unable to write or type, you can record your voice or make a short video and send the file to the committee. There is a time limit of 5 minutes or less on an audio or video recording.

Include your contact details

You must include your name, address, email and/or a phone number.

You can ask that your name not be published or that your views are only for the committee to read.

ADDITIONAL INFORMATION ONLINE AT
www.parliament.qld.gov.au/supportedliving

For further information, queries or to subscribe to the committee email update list, contact the committee secretariat via the details opposite.

Please feel free to share this information with any interested stakeholders in your community.



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How much does it cost to live there?

How are supported housing places run?

How are they funded?

What are supported and shared housing?

In Queensland, residential services means shared housing, often with other support services, for 4 or more people who are not related and who share facilities such as a kitchen or bathroom.

The Department of Housing makes sure this type of housing operates at a certain standard, or level of accreditation. This inquiry will check the standards and rules of places with levels 1, 2 and 3 accreditations.

Accreditation for residential services


To obtain accreditation, your residential service must meet the minimum standards for each level in the *Residential Services (Accreditation) Regulation 2018*. All residential services must be accredited at level 1. Those that provide a food service require level 2. Those that include a personal care service require level 3. The minimum standards for these levels are outlined below:

Level 1	Level 2	Level 3
People have a right to privacy, prevention of abuse and neglect, a complaint mechanism in place, access to external service providers, entitlement to independence and freedom of choice, adequate living environment, adequate security and an emergency response in place.	Level 1 standards as well as the inclusion of the provision of food services. Individuals are entitled to secure food and nutrition, as well as safe kitchens, and proper food handling and storage.	Level 1 standards along with supplementary care services.

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