



Inquiry into Supported

Accommodation in Queensland

Who is doing the inquiry?

The Queensland Parliament has asked the Community Support and Services Committee to look at supported accommodation facilities and to report back on their findings.

The Committee is a group of politicians who help the parliament find out things.

Sometimes, these politicians talk to people about problems in the community.

This is called an inquiry.

Inquiry support provided by

What is the inquiry about?

The Committee will be looking at:

- How facilities are run and funded, and how much it costs a resident to live there.
- The services and support provided. This includes how they meet certain standards as well as the health, safety and well-being of residents.
- Ways National Disability Insurance Scheme (NDIS) funded supports fit with the services provided through a facility.

The Committee will hear information from lots of different people including people who live in Supported Accommodation facilities.

They will then think about all the information they have heard.

They will look to see if the laws and standards that cover facilities work well to make sure residents are treated fairly and get quality services.

You can find out more about the Committee and this inquiry at www.parliament.qld.gov.au/supportedliving



Who can have a say?

Anyone can make a submission to the Committee.

A submission is when you write or record the information you want to tell the Committee.

You have until 2 February 2024.

The Committee wants to hear from:

- Past and current residents.
- Families of residents.
- Disability and community services supporting residents.

How can people have a say?

There are three ways you can make a submission to the Committee:

1. Residents can write their submission.
2. Residents can record or make a short video. This has a time limit of 5 minutes or less.
3. The Committee will also be going to some of the facilities and people can talk directly to the Committee.

If you do not want other people to read your ideas, write the word **confidential** in big letters at the top of the page.



How can residents get support to tell their story?

Queensland Advocacy for Inclusion (QAI) and Queenslanders with Disability Network (QDN) have been asked to help residents.

QAI and QDN can:

- Give residents information about the inquiry.
- Support residents who want to tell their story and ideas.
- Help link residents with services and support they might need.

QAI and QDN can help people make a submission to tell their story and ideas. This can be in person, either in small group discussions or individual sessions.

Discussions with QAI and QDN will be confidential. We will only forward information to the Committee or anyone else at your request and with your permission.


You can also ask for the Committee to keep your name and anything you say in your submission confidential.


Who are QAI and QDN?

QAI is an advocacy organisation and community legal centre for people with disability. QAI provides individual and systems advocacy that upholds the rights of people with disability.



You can contact QAI on

 1300 130 582

 qai@qai.org.au


You can find out more about QAI's work at


 www.qai.org.au

QDN is an organisation for people with disability, run by people with disability. QDN works to ensure people with disability are safe, able to fully participate in the community, get services and support they need and have their rights protected. QDN's motto is "Nothing about us without us".



You can contact QDN on


 1300 363 783

 qdn@qdn.org.au

You can find out more about QDN's work at

 www.qdn.org.au

Contact Queensland Parliament directly

 07 3553 6623

 cssc@parliament.qld.gov.au

 www.parliament.qld.gov.au/supportedliving





Parliament wants to know

what it is like to live in

supported accommodation

QAI and QDN can help you tell your story

You must submit your story before Friday 2 February 2024



Contact QAI

 1300 130 582

 qai@qai.org.au

 www.qai.org.au



Contact QDN

 1300 363 783

 qdn@qdn.org.au

 www.qdn.org.au



Contact Queensland Parliament directly

 07 3553 6623

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QAI and QDN support for the Parliamentary

Inquiry into Supported Accommodation

What is happening?

Queensland Parliament wants to know what it is like to live in supported accommodation.

They want to hear from you.

How we can help

QAI and QDN can:

- Give you information on the inquiry.
- Support you to tell your story or ideas.
- Help link you with supports and services.

All QAI and QDN support is free and confidential.

You have to Friday 2 February 2024 to tell your story.

Useful contacts for you

Queensland Advocacy for Inclusion



1300 130 582



qai@qai.org.au



www.qai.org.au



Queenslanders with Disability Network



1300 363 783



qdn@qdn.org.au



www.qdn.org.au



Queensland Parliament Committee



07 3553 6623



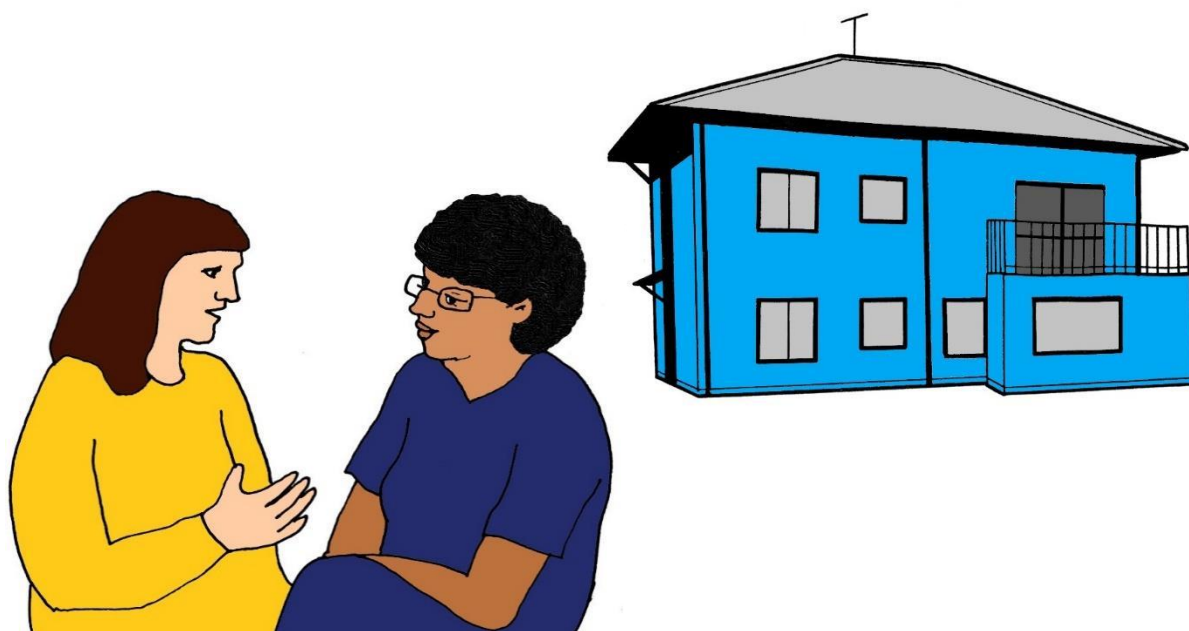
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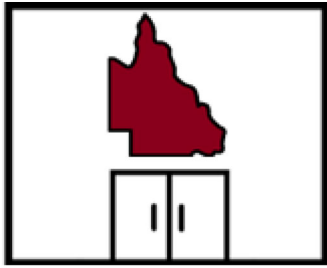


QUEENSLAND PARLIAMENT
COMMITTEES

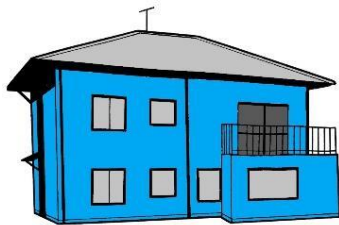


Talk to us.

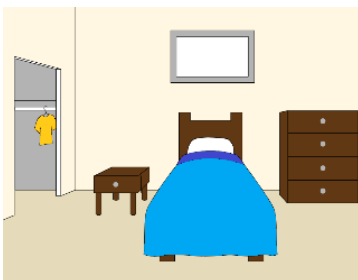
About where you live.



The Queensland Parliament wants to know some things. They have questions for you.



It is about where you live.



What is good? Like

- you have your own room
- there are fun things to do.



What do you want to change? Like

- it is hot. You want an air conditioner
- you want more things to do.



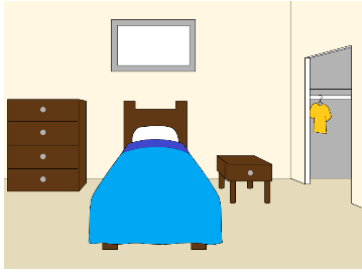
Do you have things you need? Like

- your own bath room
- your own bed room.



What help do you get? It may be

- to have a shower
- to take your pills
- more things.



Do you have private space? Like

- your own room. You choose who comes in
- a lounge room. You can talk to your friends.



There is a problem



There may be a problem.

Like a window broke. It is in your room.

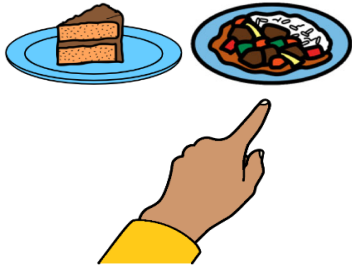
Do they fix it fast?



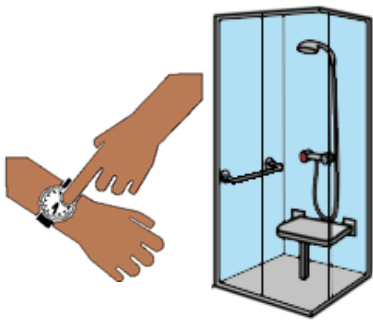
Do you know who to tell?

Do they listen to you?

Can you get help to talk to them?



Your choices



Can you choose? Like

- what time you shower
- what time you eat.



Can you choose what you eat?



Can you choose who comes to see you?

Like

- friends
- family
- other people.



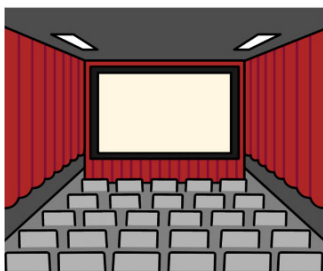
Money



You pay money to live here. We call it board.



You pay your board.



Do you have money left over? Like to

- go to a movie
- get new clothes.



Your help



You get help with things like

- your pills
- the shower.



Do you get the right help? Do you need

- more help
- less help
- different help?



Do staff help you understand things?

They help you think about what you want.

They do **not** choose for you.



Do they know how to talk to you? Like

- they use sign language
- they use words you know.



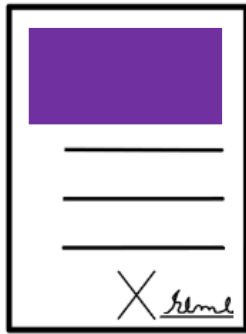
Staff help you. Do you know who pays the staff?

It may be

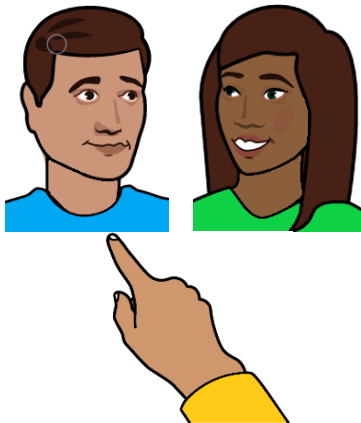
- the NDIS
- aged care.

It may be a part of the board you pay.

It may be a mix of these.



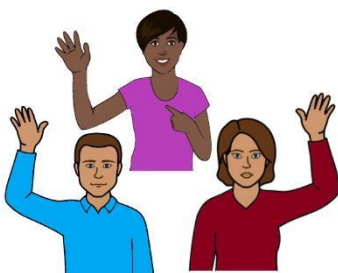
Your NDIS plan



You have an NDIS plan.

Do you choose what NDIS help you get? Like

- who helps you
- what help you get
- tools to help you do things.



There are lots of places that help people.

Do you know what place helps you?

Did you choose them?



You want to know more



Call 1300 363 783

It is the Queenslanders with Disability Network.

We call it QDN.



Email qdn@qdn.org.au

Or



Call 1300 130 582

It is Queensland Advocacy for Inclusion.

We call it QAI.



Email qai@qai.org.au

Images

We can use the images from



- Change www.changepeople.org
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This document is based on information in the
Guide to appearing before the committee
Community Support and Services Committee
2023



Access Easy English wrote the Easy English.
January 2024.