

TICA VIRTUAL MANAGER NOW AVAILABLE FREE OF CHARGE TO FULL TICA MEMBERS.

TICA is proud to launch its new Virtual Manager.

TICA Virtual Manager is an online data recording system for your office use only.

The information contained within TICA Virtual Manager is only available to your office and cannot be accessed by any other Member, Company or corporation including TICA making TICA Virtual Manager an Internal Database.

TICA Virtual Manager is not subject to any state or federal legislation, thus allowing you to record information on your tenants at anytime during or after their tenancy.

The greatest feature of TICA Virtual Manager is the ability to flag tenants you wish to monitor and their potential movements whilst they are still renting your property. If a tenant is flagged on the TICA Virtual Manager and that tenant applies for a property through another TICA Member, your office will automatically receive an email the following day informing you of the tenant's application and who they applied to; thus placing you in a position where you know what they are doing.

Key Features:-

- Internal Private Database.
- Record all your Tenants, Landlords and Properties.
- Flag Tenants for Monitoring.
- Automatic E-mail Notifications.
- Quick Lodgement to TICA and more...

Login today and start taking advantage of TICA Virtual Manager and enjoy knowing what your tenant is proposing.

To find out more contact TICA direct on 02 9743 1800.

Kathy Mano
Filed 24/8



PUBLIC ENQUIRY
DEPARTMENT

P.O. BOX 120
CONCORD NSW 2137

TEL: 190 222 0346
Calls charged at \$5.45 per minute
higher from mobile and payphones

ACN: 087 400 379
ABN: 84 087 400 379

February 10, 2011

Dear

Re: Your Request for Free Access

We confirm receipt of your request for free access.

We advise that as of the 31st January 2011 TICA no longer provides a free access mechanism.

We advise that the discontinuance of the free access was brought about as a result of constant abuse of the service from tenancy advocacy groups and individuals failing to supply stamped self addressed envelopes along with TICA having to duplicate reports as individuals had moved address from the time of receiving the request.

If you are in receipt of a tenant kit from a tenancy advocacy group that contains a free access mechanism within it please be advised that such groups produce these kits without the knowledge and consent of TICA and that TICA accepts no responsibility for such contents.

Upon payment of the sum of \$14.30 (by bank cheque or money order) along with a stamped self addressed envelope we will forward the results of your request. Do not send cash as TICA takes no responsibility for cash sent by post.

Thanking you

TICA Public Inquiry Department

Kathy Munro
Filed 24/8