

Energy and Water Ombudsman Amendment Bill 2015

Amendments during consideration in detail to be moved by

The Honourable the Minister for Main Roads, Road Safety and Ports and
Minister for Energy and Water Supply

1 Clause 11 (Amendment of s 25A (Use and disclosure of personal information))

Page 7, lines 10 to 34 and page 8, lines 1 to 15—

omit, insert—

11 Insertion of new s 25B

Part 3—

insert—

25B Disclosure of customer identifying information

- (1) The making of a dispute referral by an eligible customer is, of itself, taken to be agreement by the customer to the customer's customer identifying information being disclosed to a utility entity to the extent reasonably necessary for invoicing the utility entity for a user-pays fee.

Example—

disclosing the customer account number of an eligible customer to the utility entity to allow the entity to confirm that the account is held with the entity

- (2) Without limiting subsection (1)—
 - (a) the making of a dispute referral by an eligible customer includes—
 - (i) the purported or proposed making of a dispute referral by an eligible customer if the energy and water ombudsman advises the customer that, under section 19A(1)(c), the

customer can not make the dispute referral; and

- (ii) the making of a dispute referral by an eligible customer even though the energy and water ombudsman refuses, under section 22(1)(d), to investigate the dispute referral or to continue the investigation of the dispute referral; and
- (b) for an eligible customer who is an individual, this section applies for any IPP under the *Information Privacy Act 2009*.

2 Clause 14 (Amendment of s 79 (Privacy))

Page 9, line 2, '25A'—

omit, insert—

25B

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Authorised by the Parliamentary Counsel