



QUEENSLAND PARLIAMENTARY SERVICE

# Annual Report

2020-2021

## Communication objective

This annual report has been prepared to meet the information needs of Parliamentary Service clients and stakeholders.

These include Members of Parliament, parliamentary committees, electorate offices and staff, government agencies, the media, the Commonwealth Parliamentary Association and other parliaments, schools and students, and the people of Queensland.

The report is designed to provide an account of the achievements and activities of the Parliamentary Service for 2020–21 in accordance with the goals specified in the Queensland Parliamentary Service Management Plan 2016–2020. In addition, the report fulfils our statutory reporting requirements.

This report is available electronically from our website at [www.parliament.qld.gov.au](http://www.parliament.qld.gov.au).

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## Interpreter service

The Queensland Parliamentary Service is committed to providing accessible services to Queenslanders from all culturally and linguistically diverse backgrounds. If you have difficulty in understanding the annual report, you can contact us on telephone (07) 3553 6000 or freecall 1800 197 809 and we will arrange an interpreter to effectively communicate the report to you.



## Stock

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## Reporting year

This report covers activities that occurred during the 2020–2021 financial year. Previous annual reports of the Queensland Parliamentary Service are available online at [www.parliament.qld.gov.au](http://www.parliament.qld.gov.au)

## Your thoughts

Readers are encouraged to provide feedback about the 2020–2021 Annual Report by emailing:

[ClerksOffice@parliament.qld.gov.au](mailto:ClerksOffice@parliament.qld.gov.au)

Readers can also comment online via the Queensland Parliament website at [www.parliament.qld.gov.au](http://www.parliament.qld.gov.au).

Your comments will help us to continue to refine our corporate reporting to ensure that we meet the expectations of our stakeholders.